

SUPPORT GROUPS AND USEFUL INFORMATION

INTERNATIONAL STUDENTS GROUPS

Australian Federation of International Students (AFIS)

247 Flinders Lane (Ross House) Melbourne VIC 3030

<http://internationalstudents.org.au>

Council of International Students Australia (CISA)

Among others activities, CISA is involved in the following:

- Advocating for the interests and needs of international students;
- Advocating for high quality education for international students;
- Promoting cross-cultural awareness and interactions in Australia;
- Advocating for non-racial, non-discriminatory law reform concerning international students.

<http://www.cisa.edu.au/>

FREE LEGAL ADVICE

Redfern Legal Centre

International students in NSW can get advice about housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence, and complaints about colleges or universities. The Centre can also advise how these problems affect student visas.

Website: <https://rlc.org.au/our-services/international-students>

Ph: **(02) 9698 7645**, or for the free Translating and Interpreting Service, **131 450**.

PLACES OF WORSHIP

Below are the addresses of places of worship closer to campus. Assistance to find places closer to your accommodation can be requested of the Academies Australasia Polytechnic Student Management Officers.

HINDU TEMPLES

ISKCON

Address: 180 Falcon St, North Sydney NSW 2060

Web: <https://www.iskcon.com.au/>

For a list of Hindu Temples in Sydney, refer to the following webpage:

Website: <http://www.india2australia.com/list-hindu-temples-sydney-nsw/>

MOSQUES

York Street Mosque

Address: 36 York Street, Sydney, NSW 2000

Ph: (02) 92992798

Sydney CBD Musalah

Address: Level 2, 86 Pitt Street, Sydney, NSW 2000

For a list of Mosques in Sydney, refer to the following webpage:

Website: <http://www.living-in-sydney.com/muslims-mosques-in-sydney-Australia.html>

SIKH TEMPLES

Sri Sri Radha-Gopinatha Mandir

Address: 180 Falcon St, North Sydney NSW 2060

Web: <https://www.iskcon.com.au/>

For a list of Sikh Temples in Sydney, refer to the following webpage:

Web: <https://singh.com.au/gurdwaras-in-sydney-new-south-wales-nsw/>

CHURCHES

St Stephen's Uniting Church

Address: 197 Macquarie St, Sydney NSW 2000

Web: <http://www.ssms.org.au/>

St Patrick's Catholic Church

Address: 20 Grosvenor St, The Rocks NSW 2000

Web: <http://stpatschurchhill.org/>

Church Hill Anglican

Address: 3 York St, Sydney NSW 2000

Web: <http://www.churchhillanglican.com/>

To find a church of your denomination in Sydney, refer to the following webpage:

Web: <https://singh.com.au/gurdwaras-in-sydney-new-south-wales-nsw/>

SYNAGOGUES

The Great Synagogue

Address: 166 Castlereagh St, Sydney NSW 2000

Web: <https://www.greatsynagogue.org.au/>

The Central Synagogue

Address: 15 Bon Accord Ave, Bondi Junction NSW 2022

Web: <http://www.centralsynagogue.com.au/>

For a list of synagogues in Sydney, refer to the following webpage:

Web: <https://www.nswjbd.org/Jewish-Congregations-Sydney/default.aspx>

BANKING FACILITIES

Australia has many banking services available but there are 4 major banks:

National Australia Bank www.nab.com.au

ANZ www.anz.com.au

Westpac www.westpac.com.au

Commonwealth Bank www.commbank.com.au

Banking Hours

Most bank branches are open from **Monday to Friday, 9:30am to 5:00pm** (except on public holidays). Some branches have extended trading hours during the week and may be open Saturdays (check with your individual bank). **ATMs remain open 24 hours a day**. However, you should be aware of your personal safety if accessing cash from an ATM at night in quiet areas where there are not a lot of people around.

Bank Fees

Bank fees are **the price you pay for the products and services that banks offer**. Different banks charge different fees for different products and services, and the best way to find out what fees apply is simply to ask your bank. Any fees that apply to your accounts are fully disclosed in information leaflets and terms and conditions that your bank can provide before you open your account. **Some banks waive some fees if you are a full-time student**. The way you do your banking may also affect the fees that apply for example: internet banking rather than walking into a branch. If you don't understand any fee which has been charged, contact your bank.

Australia has a Financial Ombudsman who can help with independent dispute resolution processes cover financial services disputes including banking. See <http://www.fos.org.au/> for more information.

POSTING SERVICES

Australia Post

See the Australia Post Website for location details and opening hours

Website: <http://auspost.com.au/>

HEALTH ISSUES

To talk directly with a Registered Nurse and receive an additional source of health advice use the following contact number below:

healthdirect Australia: **18000 022 222**

BULK BILLING DOCTORS

Sydney Medical Centre

580 George St, Sydney

Ph: (02) 9261 9200

Website: <http://www.sydmedicalcentre.com.au/>

Working hours: Monday – Friday, 7am - 7pm, Saturday 8am – 6pm (public holidays 9am – 4pm)

JOBS PROTECTION

Fair Work Australia:

Helpline: 1300 799 675

Employment rights and conditions

For information and advice about your workplace rights and obligations, please refer to <https://www.fairwork.gov.au/>. It is important that you understand the obligations of the employer and your obligations as an employee. As an international student, it is very important that you understand your rights and obligations while on a student visa. Please refer to <https://www.fairwork.gov.au/find-help-for/visa-holders-and-migrants> for more information.

If there are any workplace issues, the Fair Work Ombudsman can assist. Refer to the information here <https://www.fairwork.gov.au/how-we-will-help/how-we-help-you/help-resolving-workplace-issues>