Through experience, we know that making international payments can be a long, costly and complicated process. That’s why we are working with Western Union Business Solutions to give you a quick and simple solution, Student Payment Platform, which helps avoid delays and expensive bank charges.
Telegraphic Transfer Payments

- **Peace of mind** – have confidence that Western Union Business Solutions will deliver your fees on time to us usually within two working days and for the full payment amount.
- **No telegraphic transfer fee** – there is NO telegraphic transfer fee from Western Union Business Solutions to you.
- **Pay in the currency of your choice** – your payment will be paid to your Education Institution in Australian dollars, even though you have selected to pay in your home currency.
- **Guaranteed payment amount** – lock in an exchange rate for 72 hours.
- **Reduced bank service fees** as your transaction is initiated as a local transfer.

We Are Here To Help

If you have any questions regarding the service, we have arranged for Western Union Business Solutions to provide a dedicated customer service team that can help you with any additional information on the service and its benefits, and/or walk you through the process.

This service includes a dedicated student enquiry hotline that will help you through the payment process:

Please contact Western Union Business Solutions on:
Email: studentpayments@westernunion.com
Phone: +61 2 8585 7999
Monday to Friday Business Hours: Australian Eastern Standard Time (AEDT)
Steps to Make a Payment

**STEP 1: Enter Your Student Details**
Enter your student information on the GlobalPay for Students home page.

**STEP 2: Enter Your Payment Amount**
Enter your payment amount in Australian dollars.

**STEP 3: Select Your Currency and Country**
Select the currency you would like to pay in and your country.

**STEP 4: Print Your Payment Instructions**
Enter the details of the person making the payment and print your bank transfer instructions.

**STEP 5: Process Your Payment Locally**
Complete your payment at your bank or with online banking using the printed instructions.
Step 1: Input Student Details

i. Enter your personal and student details on the home page. Fields marked with * must be completed.

ii. Then click ‘Next’.
Step 2: Enter Payment Amount

i. Enter the amount in Australian Dollars you wish to pay

ii. Then click ‘Next’.
Step 3: Select your Payment Currency

i. Select, from the drop-down box, the country or currency you wish to make the payment in. Unfortunately due to international and domestic banking regulations some currencies are unable to be traded on the open market or as part of this service. In the instances where your country does appear as an option but the currency is unavailable, the system will default to an alternative currency to use.

ii. Then click ‘Next’.
Step 4: Enter Payer’s Details

i. Enter required details.
Step 5: Payment Confirmation

i. Check the box “Yes, I have read and understood the above and wish to proceed”.

ii. Click ‘Submit!’
Step 6: Payment Instructions

You’re nearly there! To help ensure that your payment is received without any delays, please follow the instructions below.

**PAYMENT INSTRUCTIONS**

1. Please print this form & take this form to your bank, or
2. Transfer funds via your online banking service (if applicable)

**Bank identifier:** SWIFT: SCBLSGSG Clearing Code: 714400

**Bank name:** Singapore Central Bank

**Bank address:** 36 Market Street, #01-707
SINGAPORE 460210

**Beneficiary name:** Western Union Business Solutions (USA) LLC

**Account number/IBAN:** 0100853641

**Beneficiary address:** Level 12 1 Margaret Street
Sydney NSW AUSTRALIA 2000

**Amount to pay:** SGD 11,302.00

**Payment reference:** AU5678-3524019-A5

*Please quote your payment reference number in your bank's 'payment reference' field when you make the payment.*

i. You will be presented with payment instructions (example shown). Please use these banking details to make your payment.

Your payment reference is a unique reference number which is located at the bottom of your Telegraphic Transfer payment form. This reference number ensures we are able to recognise your payment in our Western Union Business Solutions account and promptly apply it to your Student Account with the Education Institution.
Step 7: Viewing Payment in Other Languages

From the final screen, you are able to access payment instructions in a range of languages. Click on the hyperlink as indicated above.
About Western Union Business Solutions

Western Union Business Solutions is a global leader in foreign exchange and a trusted payments provider to clients operating in international markets. With a robust financial network spanning more than 200 countries and territories with access to over 135 currencies, we empower our clients with simple and reliable cross-border payment solutions.

Our distinguished service portfolio and deep industry expertise, enables clients to operate across borders and currencies in fast, reliable and convenient ways. Through our account-to-account payment platform, international payment tools, currency risk management solutions, and financial service partnerships, we help clients improve cash flow, manage currency risk and seize global market opportunities.

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Phone: +61 2 8585 7999
business.westernunion.com/education
Monday to Friday Business Hours Australian Eastern Standard Time (AEDT)